

Fire Chiefs' & Fire Fighters' Association of York County, Inc.

**330 Emig Road
York, PA 17406**



**Monthly Meeting
3rd Monday**

Monthly Meeting Minutes

September 21, 2015

CALL TO ORDER (President Steve Buffington)

President Steve Buffington called the monthly meeting of the York County Fire Chiefs and Firefighters Association to order at 19:05. The call to order was followed by a pledge to the flag and a moment of silence. 27 people were in attendance.

PRESENTATIONS

Melony Grove; 911 Center: Gave a short presentation/overview of the newly acquired CAD Web viewer Software. The PowerPoint presentation and User Agreement are attached.

APPROVAL OF MINUTES

President Buffington asked if there were any corrections to last month's minutes. With no corrections, the minutes were approved as issued.

REPORTS

Treasurer (Bob Bowman):

Treasurer Bob Bowman presented the following report: Beginning Balance: \$4,468.89 with an Ending Balance: \$3,553.73. With no comments, President Buffington approved the Treasurer's Report as read.

Board of Governors (John Senft): The Board met this evening prior to this meeting and discussed the following:

CD investment change / budget request to county commissioners / disposal of old engine and dump truck

Fire School Administrator (Richard Halpin):

August Fire School Training: 177 hours / 99 for fire school classes.

Thank You to everyone who participated in the 9-11 ceremony. Safekeepers Shrine pavers are still available.

Fire prevention posters are available tonight for pick-up.

2016 Fire School Subscriptions are available for pick-up. The remaining ones will be mailed.

The new engine will be ready for use by the end of the month.

The fire school copier has been replaced.

OTHER AGENCY REPORTS

911 Center/YCDES (Cindy Deitz):

See attached report.

PA State Police (Brad Dunham):

No report.

ATR (John Sanford):

Not present.

OEM/Haz-Mat (Ray Kinsey):

No report.

Fire Police (Jim Robertson):

No report.

COMMITTEE REPORTS

Radio/Communications (Joe Madzelan):

There was discussion on using dashes in single-resource stations. The committee will reach out to those companies with this current designation for discussion.

Fire School Committee (Bob Sells):

The committee met this month and discussed additional equipment for the fire school, ladder testing, and future projects.

Fire Prevention (XXX):

XXX

Fundraising (John McDonald):

Not present.

Rescue Inspection (Tony Myers):

A letter has gone out for the list of certified rescues. Action will be taken with Station 42.

RIT Committee (Chad Livelsberger/Brian Widmayer)

Not present.

Accountability Committee (John Livingston)

Not present.

Public Safety Policy Board (Steve Buffington):

No report.

UNFINISHED BUSINESS:

President Buffington asked for a motion to pay the bills. Tony Myers made a motion. Charlie Hose seconded the motion and the motion carried.

NEW BUSINESS:

None.

REMARKS FOR THE GOOD OF THE ASSOCIATION:

Chad Deardorff reported that Jack Sommers/Prospect Hill Cemetery will be taking over the county LODD Firefighters & EMS Remembrance Ceremony. It will be Oct. 7th at the Safekeepers Shrine. Chad is coordinating the program and participants.

The next meeting will be October 19, 2015 at 19:00 at Yorkana Station 38 with dinner before the meeting.

ADJOURNMENT

President Buffington adjourned the meeting at 19:34.

Respectfully Recorded,

Robert Sells

Robert Sells
Board Secretary

1. Melony Grove gave a short presentation/overview of our newly acquired CAD Web viewer Software. This software opens up a lot of possibilities. For the time being we would like to roll it out giving each department access to their 911 CAD calls. This is for the purpose of running reports and obtaining call times. Once enabled you will be able to search our CAD database for all of your department's CAD calls since October 2013. Request forms to access the CAD system were distributed and will be emailed to those not at the meeting.
2. I received an email and questionnaire from Emergency Reporting with information on a CAD interface to their reporting software. I completed the questionnaire. I do not know what the state's intention may be for acquiring an interface.
3. On September 8th our Active Threat Policy (formerly the Active Shooter Policy) was implemented. A copy of the policy should have been forwarded to you through your Association after the approval. This policy is primarily a response policy for 911 and Police.
 - The Fire Response requested in this policy is an initial single station response, while scene safety is being established. To be upgraded as the situation warrants.
 - The EMS Response will be an initial Level IV MCI (Mass Casualty Incident) dispatch - this response per the MCI policy will receive 10 BLS and 4 ALS.
4. December 2nd is still slated for a major CAD upgrade when we move to Aegis Enterprise version 11. The enhancements in moving to this version will be mostly transparent to the field; however this upgrade will allow us at 911 to upgrade to the latest ESRI mapping software which we need to do. In the field end users who have mobile devices in their vehicle will now enjoy the same maps the dispatchers currently see on the dispatch floor which are greatly improved over what is currently being displayed. CAD will be down for maintenance that day for an unspecified period of time. Notification will be made that day prior to taking the system offline.
5. I was not able to enter all York County Police, Fire and EMS agencies into our new interpreter service's database. While we as an agency have switched from Language Line interpreter service to Propio I will need you to contact me directly to get your department set up for this service.

(Propio allows for every provider to be listed with them under York County 911. What this means is that in the event you would need such a service you could call the interpreting service, give your assigned ID and they will bill your agency directly for the minutes used. Their prices are very reasonable. Spanish is .50 per minute and other languages are .70 per minute. No other fees are assessed. This service will never cost you any money unless you actually use it.)

6. Discussion on updating CAD designations. (Removing the dash from apparatus where only piece of its kind exists within a department) Examples E21-1, T31-1, E59-1, T67-1, T54-1, BT28-1, S25-1. This was brought up at the radio board meeting and tabled for this meeting.
7. On October 7th we will be going live with Text to 911 as well as SMART911.
 - Rolled out in many places nationwide
 - Paid for by the County of York
 - Profile can only be accessed by when the citizen calls 911 from one of the registered phone numbers. The numbers cannot be searched or brought up any other way.
 - The citizens profile travels with them nationwide and will be displayed in any state where the service is live should they call 911 from one of their registered numbers.
 - When a registered citizen calls 911 the information they entered will automatically present to the 911 Operator.
 - Free to all York County Citizens to sign up @ SMART911.com
 - 70% of all calls to 911 are now cellular
 - ANI/ALI info is received
 - Landline/VOIP/Cell Numbers can all be entered.

- Citizens decide what info is to be stored
- Pictures (Missing Kids)
- Allergies
- Autism
- Pet Info
- Floor level to locate disabled residents in the home
- Additional data to enter – medical information, photos of family members, household information.

NEW WORLD CAD WEB VIEW

User Portal Overview

Logging Into CAD Web View



To log into Web View:

- Go to the user portal
<http://www.NewWorldCADView.org/Login.aspx>
- Type the User Name and Password for your agency into the appropriate fields (These will be issued by York County 911)
- Click "Login"

CAD Web View Overview



- CAD Web View allows assigned users to view active calls, cleared calls, and unit information for their agency
- Each agency that wishes to have access to Web View must submit a Request for Access and a signed CAD Web View Agreement
- Each agency will be assigned one username and password to access Web View

Web View Content

Call ID	Call Type	Unit	Status	Location	Priority	Assigned To	Created	Last Updated
1001	Medical	Unit 101	Active	123 Main St	High	John Doe	9/21/2015 10:00	9/21/2015 10:05
1002	Fire	Unit 102	Active	456 Elm St	Medium	Jane Smith	9/21/2015 10:01	9/21/2015 10:06
1003	Police	Unit 103	Active	789 Oak St	Low	Mike Johnson	9/21/2015 10:02	9/21/2015 10:07
1004	Medical	Unit 104	Cleared	321 Pine St	High	Sarah Lee	9/21/2015 10:03	9/21/2015 10:08
1005	Fire	Unit 105	Cleared	654 Maple St	Medium	David Kim	9/21/2015 10:04	9/21/2015 10:09

Current Calls

The screenshot shows the 'Current Calls' screen in the Task County CAD Web View. The main area displays a table of current calls with columns for call number, location, status, and other details. A sidebar on the left contains a list of units and their status.

Upon login, the view defaults to the Current Calls screen.

Current Calls

The screenshot shows the 'Current Calls' screen in the Task County CAD Web View, displaying a filtered view of calls. The table shows call details, and the sidebar shows the unit list.

Calls can be filtered to show ONLY those in your ORI area. This grid can also be filtered by any of the other fields that have a drop-down arrow.

The screenshot shows the 'Current Calls' screen in the Task County CAD Web View, displaying a filtered view of calls. The table shows call details, and the sidebar shows the unit list.

From this screen, users can view:

- Current Calls for your station (including Road Closings and Hydrant Calls)
- Units assigned to your station

The screenshot shows the 'Current Calls' screen in the Task County CAD Web View, displaying a filtered view of calls. The table shows call details, and the sidebar shows the unit list.

To view detail for any call or unit, simply click on the blue hyperlink

Cleared Call Search



Users can also view call history for their station by clicking Cleared Call Search.

Cleared Call Search

Call ID	Call Type	Unit	Location	Time	Status
1001	Emergency	Unit 1	123 Main St	10/15/2014 10:15:00	Cleared
1002	Emergency	Unit 2	456 Elm St	10/15/2014 10:20:00	Cleared
1003	Emergency	Unit 3	789 Oak St	10/15/2014 10:25:00	Cleared
1004	Emergency	Unit 4	101 Pine St	10/15/2014 10:30:00	Cleared
1005	Emergency	Unit 5	202 Birch St	10/15/2014 10:35:00	Cleared
1006	Emergency	Unit 6	303 Cedar St	10/15/2014 10:40:00	Cleared
1007	Emergency	Unit 7	404 Maple St	10/15/2014 10:45:00	Cleared
1008	Emergency	Unit 8	505 Spruce St	10/15/2014 10:50:00	Cleared
1009	Emergency	Unit 9	606 Willow St	10/15/2014 10:55:00	Cleared
1010	Emergency	Unit 10	707 Ash St	10/15/2014 11:00:00	Cleared

The fields in this grid can also be filtered by the drop down arrows

Cleared Call Search

Call ID	Call Type	Unit	Location	Time	Status
1001	Emergency	Unit 1	123 Main St	10/15/2014 10:15:00	Cleared
1002	Emergency	Unit 2	456 Elm St	10/15/2014 10:20:00	Cleared
1003	Emergency	Unit 3	789 Oak St	10/15/2014 10:25:00	Cleared
1004	Emergency	Unit 4	101 Pine St	10/15/2014 10:30:00	Cleared
1005	Emergency	Unit 5	202 Birch St	10/15/2014 10:35:00	Cleared
1006	Emergency	Unit 6	303 Cedar St	10/15/2014 10:40:00	Cleared
1007	Emergency	Unit 7	404 Maple St	10/15/2014 10:45:00	Cleared
1008	Emergency	Unit 8	505 Spruce St	10/15/2014 10:50:00	Cleared
1009	Emergency	Unit 9	606 Willow St	10/15/2014 10:55:00	Cleared
1010	Emergency	Unit 10	707 Ash St	10/15/2014 11:00:00	Cleared

Users can search by:

- Date/Date Range
- Unit Number
- Street Name

Call ID	Call Type	Unit	Location	Time	Status
1001	Emergency	Unit 1	123 Main St	10/15/2014 10:15:00	Cleared
1002	Emergency	Unit 2	456 Elm St	10/15/2014 10:20:00	Cleared
1003	Emergency	Unit 3	789 Oak St	10/15/2014 10:25:00	Cleared
1004	Emergency	Unit 4	101 Pine St	10/15/2014 10:30:00	Cleared
1005	Emergency	Unit 5	202 Birch St	10/15/2014 10:35:00	Cleared
1006	Emergency	Unit 6	303 Cedar St	10/15/2014 10:40:00	Cleared
1007	Emergency	Unit 7	404 Maple St	10/15/2014 10:45:00	Cleared
1008	Emergency	Unit 8	505 Spruce St	10/15/2014 10:50:00	Cleared
1009	Emergency	Unit 9	606 Willow St	10/15/2014 10:55:00	Cleared
1010	Emergency	Unit 10	707 Ash St	10/15/2014 11:00:00	Cleared

To view the details of a specific call, click the [Call ID](#)

Questions?

- ▣ For further information, or to obtain a CAD Web View request packet, please contact:
 - Melony Grove
 - mmgrove@ycdes.org
 - 717-840-2937
 - Cindy Dietz
 - cadietz@ycdes.org
 - 717-840-2911

Terms of Use

- ▣ The information provided in accordance with this software is confidential and except for evidentiary purposes in legal proceedings, it is for internal use by the requester only and may not be copied, reproduced or otherwise provided to any outside third party without the specific written consent by an authorized agent of the County of York.

COUNTY OF YORK



DEPARTMENT OF EMERGENCY SERVICES

120 Davies Drive • York • PA • 17402

CAD Web View User Agreement

THIS USER AGREEMENT, made by the County of York, hereinafter referred to as the “County” and the Police Department, Fire Department and/or EMS Station named below are hereinafter referred to as the “Agency”.

WHEREAS, the County desires to provide emergency agencies serving the residents of York County access to the County’s CAD Web View via a web-based interface and

WHEREAS, the Agency agrees and understands it will use the CAD Web View access for agency business and therefore adhere to all professional standards and code of conducts when using the system and

WHEREAS, the Agency agrees and understands all CAD Web View activities are logged and subject to review and

WHEREAS, the Agency agrees and understands the County reserves the right to disable the Agency’s access to the system if the County believes the Agency has abused or misused the CAD Web View system privileges.

NOW THEREFORE, and in consideration of the mutual understanding and agreements contained herein the Agency also agrees to the following:

1. The Agency will provide an e-mail address for access and password resets.
2. The Agency shall ensure the security of the CAD Web View access against unauthorized use.
3. The Agency’s employees and/or volunteers shall not give their passwords to any other persons to use nor will they leave the password in any discernible written form in or near the vicinity of the computer.
4. The Agency’s employees and/or volunteers shall log off the CAD Web View system when it is unattended.
5. The Agency will notify the County immediately if there was unauthorized access attempted or gained.

IN WITNESS WHEREOF, as of the day and year dated below the Local Government Elected Official and the Agency Representative Signatories named below hereto represent that they are duly authorized to sign this User Agreement on behalf of their Agency.

Authorized Signature *(Local Government Elected Official)*

Date

Print Name *(Local Government Elected Official)*

Title *(Local Government Elected Official)*

Authorized Signature *(Agency Representative)*

Date

Print Name *(Agency Representative)*

Title *(Agency Representative)*

Agency Name & Station Number

Agency E-Mail Address for Web Access

Agency Contact Phone Number

Please return this executed User Agreement to:

County of York
Department of Emergency Services
120 Davies Drive
York, PA 17402

Attn: Melony Grove

Upon receipt we will send an e-mail to the address provided above with the user logon identification and password.

The information provided in accordance with this software is confidential and except for evidentiary purposes in legal proceedings, it is for internal use by the requester only and may not be copied, reproduced or otherwise provided to any outside third party without the specific written consent by an authorized agent of the County of York.